ToooAir

TC-300

Body Worn Camera

User manual

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1 Welcome

Thank you for purchasing this TooAir product

More information can be obtained on the TooAir website at

www.toooair.com.au

1.1 Product features

- One-touch voice recording: Just press the “Voice record” button to start recording, and then press again to save the file.
- One-touch video recording: Just press the “Video record” button to start recording, and then press again to save the file.
- One-touch playback: In the preview interface, press the “Right” button quickly to play back the latest recording file.
- WIFI remote control: The mobile phone can remotely control the machine to record video and audio, and take photos. It also supports online playback, local download and sharing.
- Support flashing warning light, fast flashing to play a warning role.
- Super-wide angle lens to get a fuller picture.
- Super-wide angle lens with more charge to get a clearer picture.
- Double-filter switcher for images without color deviation during the day and clearer images at night.
- On-Screen Display function ensures that all videos and photos contain un-editable timing, product serial number and user serial number that ensure legal validity of such evidence.
- Super long file name: All recorded video files contain information such as product serial number, recording time and user serial number, which ensure convenient data storage and retrieval.
- All recorded video files are automatically cut and saved to prevent data loss due to incorrect operation.
- External memory card supports 512GB. (supplied with 128GB).
- High-definition speaker: Use high-quality speaker to give you a live feel during audio or video play.
- Record in a common MP3 format.
- Access to the audio file and data by using high-speed USB 2.02
- It is able to be used as a large capacity USB storage device to ensure the maximum compatibility.
- The damper shaft back clip can be adjusted at any angle, which is flexible and reliable to wear.

2 Important Notice

2.1 Safety

Notice

- Protect the cables from being pinched, particularly at plugs.

Warning

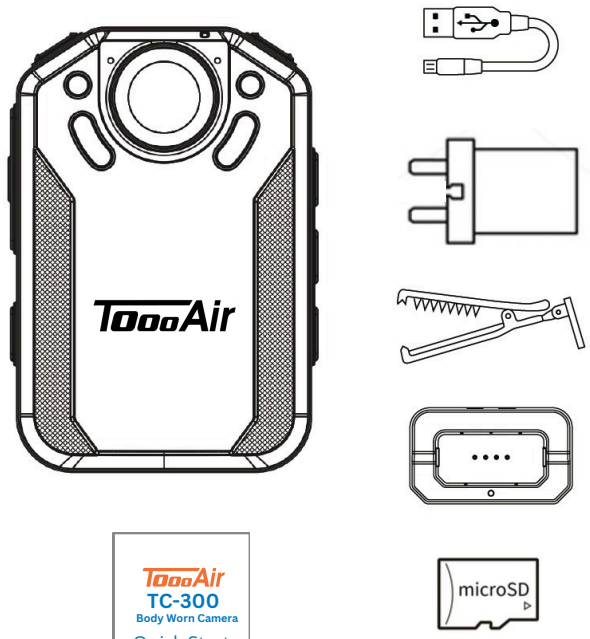
- Special Announcement: Before using the product, please read the Manual carefully. The Company shall not be held liable for any data loss due to incorrect manual operation or force majeure. We specially recommend that users make additional copies of the files in the device.
- Images are for reference only. ToooAir reserves the right to change the colour/appearance/design and specifications without prior notice.

Installing the micro SD card

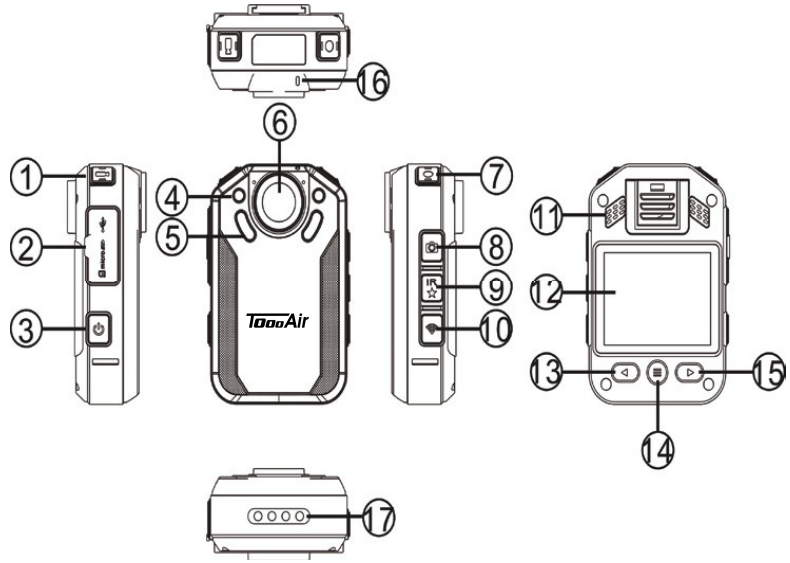
- Install the micro SD card with the gold contacts facing up when the camera is viewed from the screen side. Push the card in until it locks into position.
- Do not install or remove the SD card when the camera is switched on.

3 Your Audio/Video Recorder

3.1 What's in the box



3.2 Overview of your audio recorder



1 Video recording button
2 USB interface/TF card socket/Reset
3 Power On/Off
4 Photosensitive LDR
5 Infrared lamp
6 Lens
7 Voice recording/Additional light button
8 Photo/Flashing light button
9 Star/IR button
10 Wi-Fi button
11 Loudspeaker
12 Screen
13 Up/FB
14 Menu key/Back key
15 Down/FF
16 Indicator lamp
17 Charging socket connection

4 Start to Use

4.1 Turn ON/OFF

Notice

- Please recharge the device for three hours before using it for the first time!

During shutdown mode, long press the “Turn ON” button for 3 seconds, and the device will be turned on, showing the ToooAir logo, as shown below:

ToooAir

Then the device enters the preview interface, as shown in the figure opposite. On this interface, press the “Menu” button and the device returns to the function setting interfaces. Long press“◀” or “▶”to zoom in or out on the preview interface for digital zoom.

Notice

- This device is powered by a non-removable lithium battery. If you do not use the audio and video recorder for a long time, long press the “Power” button for 3 seconds to turn off the device.
- If the record does not work properly, please check if the device is out of power.
- During the operation please do not pull out the external memory card. Otherwise, damage might be caused to the files or the device.
- When the battery sign shows this ‘ ▭ ’, please charge your device in time.

4.2 Charging methods

(1)Use the USB cable to connect the device with a PC, the indicator will show green light during charging.

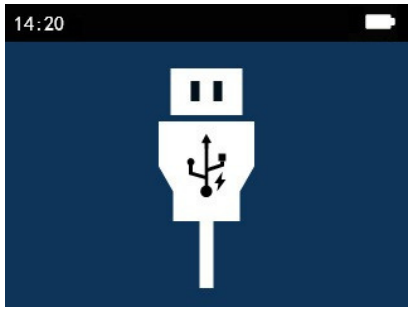
(2)Use the USB cable and the adaptor to charge the device. The device indicator light will show a green light first, which will be extinguished after the device is fully charged.

Reminder

• The device can be charged either during ON or OFF mode. Normally, during OFF mode charging, it takes around 4 hours for full charging. (we recommend that you use OFF mode charging).

4.3 Connecting to computer

The recorder can be used as a large-volume USB storage device, which can be connected to the computer. The recorder will be shown as a portable device. The icon of connecting to computer is shown in the figure below.



Reminder

• When the file are moved from the PC to the VideoTracer, please do not disconnect the device from the PC.

• The docking station is only suitable for charging and does not support data transfer

5 Video Recording

When you use the recorder for the first time, please pay attention to the requirements in this section!

(1) On the Preview interface, press the “Video Record’ button to start recording. The device will beep once and the state indicator flickers red. The recording time (2) will be visible.

(2) Short press the recording button to end the recording, the red indicator will go off, and return to the camera preview interface. The status indicator will be become green.

(3)Long press“◀ ”or “ ▶ ” on the preview interface to zoom in or out on the preview interface for digital zoom.

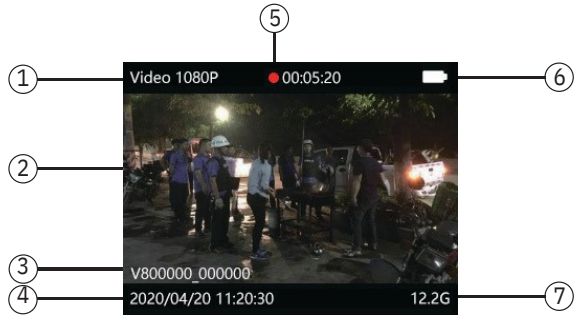
(4) When recording at night, in a low light environment or of the infrared is in manual mode, please long press the “IR” button to change to night recording mode. The screen will becomes black/white. Long press the audio recording button and the additional light will be turned on to supplement the light source

(5) Press the “Photo” button to capture the current image on screen

(6) Short press the “Star” button during video recording. The file will be marked as important file, and the marked file will not be deleted when the loop video files are turned up.

(7) The reference video recording interface is shown below:

Recording Interface Illustration



1 Recording resolution
2 Video recording
3 ID watermark
4 System current data and time
5 Recording mode
6 Battery
7 Remaining card capacity

Notice

• When the battery icon is showing empty, it means low on battery. When the low battery icon occurs, the system will automatically shut down. If you are recording, the system will automatically save the recorded files then shut down. In case of low battery, please charge your device timely. During low battery, the device gives you "Low Battery" notice as shown below.

Reminder

- Before recording, please adjust the recording parameters first.
- Please delete some unnecessary files before recording.

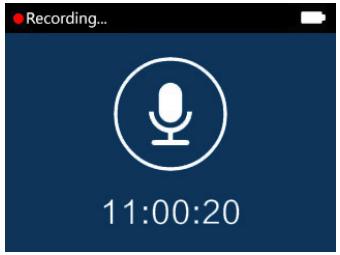
6 Photo

Please note the instructions in this section when you take the first photo with your Video Tracer! On the preview interface, press the “Camera” button to take a photo. While taking a photo, a red light appears with a “Click” sound. If taking a photo in a dark environment, the device needs its infrared lamp or additional lamp to secure good quality videos. During the video recording the user can press the “Camera” button to make a photo.

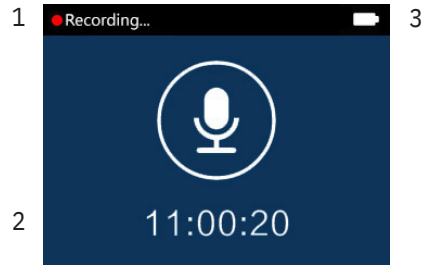
7 Voice Recording

When you use the device for audio recording for the first time, please read the instructions in this section!
(1) Press the “Voice” button in the video preview state to start recording; the working indicator lights on in yellow; please point the built-in microphone to the voice source.
(2) Press the “Voice” button to end the recording and return to the preview interface.

The recording interface is shown below:



Audio recording interface



1 Recording status
2 Current recording duration
3 Battery status

Reminder

- Before recording, please adjust the desired recording sensitivity.
- Please delete some unnecessary files before recording.
- Please test the voice recording first to confirm that the audio and video recorder settings are correct.
- Do not pull out the memory card during audio/video recording mode. Otherwise, damage might be caused to the files.
- Do not cut off power during audio/video recording mode. Otherwise, damage might be caused to the recorder and the files might be lost or damaged.
- If you intend to use the device for a long period of time, please charge the device before recording.

8 One-touch Playback Mode

Quick one-touch playback
When on the Preview interface screen, press the “Right” button quickly after a video recording file is saved, and the file will play back. The same applies to audio recordings. By default, the one-touch playback will play the last video recording file as soon as the device is powered on.

Playback
On the Preview interface screen, press the “Left” button. Then, select Video, Audio, or Photo using the left or right buttons. Press the Menu button (14) to select. You can now scroll through all recordings.
Holding down the Menu button (14) returns to the previous page.

9 Flashing Warning Function

In standby mode, long press the “Photo” button to turn on the flashing warning function. At this time, the machine will alarm and light up the warning light. The “Warning light” will flash alternately by the red and blue indicator lights. After turning on flashing warning function, long press the “Photo” button to turn off the alarm sound, and another long press to turn off the warning light.

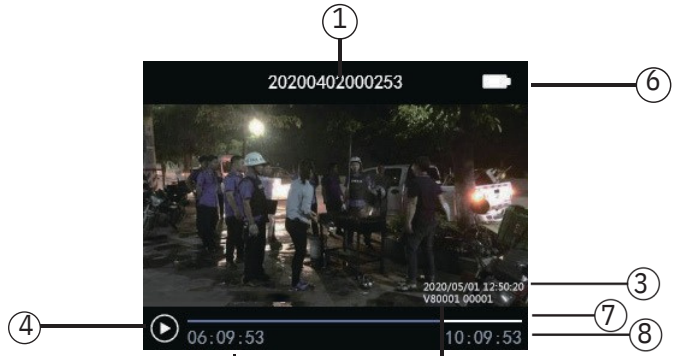
10 Video Mode

On the camera preview status interface, we can use the "◀" button to enter the review playback interface, press "◀" or "▶" to select the video option, and then press the "Menu" button to confirm the video file list interface. The video file list reference interface is shown below:

Press "◀" or "▶" to select the video file. Press the "Menu" button to enter the video playback interface. The video playback reference interface is as shown below:

The deletion of the file can be done by connecting to a computer.

Recorded File Playing Illustration:



① File name
② ID watermark
③ System current date and time
④ Recording mode
⑤ Current duration
⑥ Battery
⑦ Progress bar
⑧ Total file length

10.1 Video playing

(1)Press"◀" or " ▶"to select the file you need to play.

(2)Press the "Menu' button to start playback.

(3)During playback, press the "Menu" button to pause playback, press the "Menu" button again, and the playback will resume.

(4)Press "◀" or " ▶"during playback to select 2 times, 4 times, 8 times, 16 times, 32 times, 64 times, 128 times to fast backward or fast forward the currently playing file.

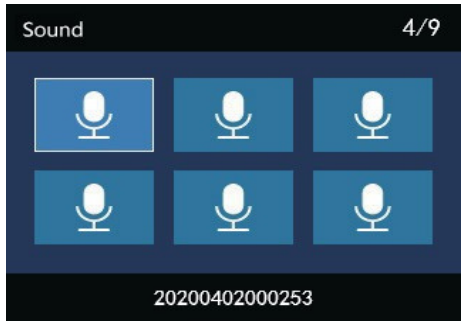
11 Photo Mode

In the camera preview status interface, the “◀”button can be used to enter the review playback interface. Press “◀” or “ ▶”button to select the camera option, then press the “Menu” button to enter the camera file list interface. The camera file list reference interface is shown below:

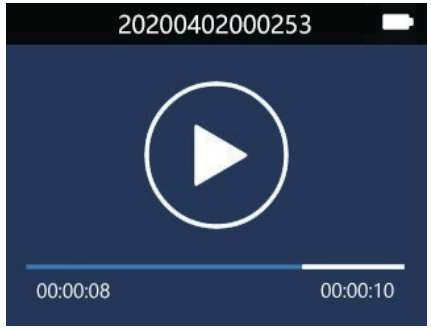
Press “ ◀” or “ ▶” button to select the photo file to be played; press the “Menu” button to enter the photo browsing state, press “ ◀” or “ ▶” to cycle through photos.

12 Audio Mode

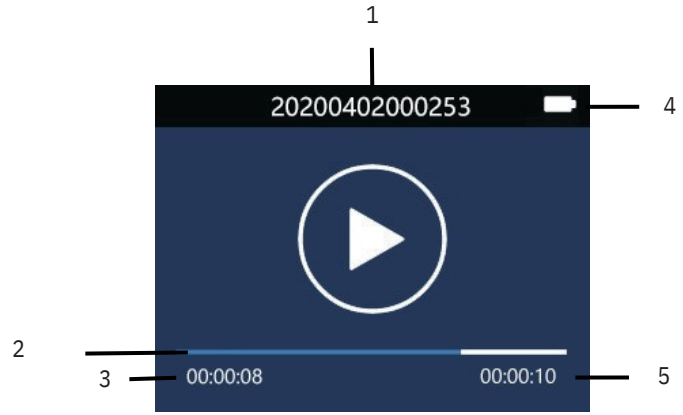
In the camera preview state, you can use the “ ◀ “ button to enter the review playback interface, press the “◀ ” or “ ▶” button to select the audio option, and then press the “Menu” button to enter the voice file list interface. The voice file list reference interface is as shown below:



Press the “◀” or “▶” button to select the audio file to be played; press the “Menu” button to enter the voice playback interface. The voice playback reference interface is as shown below:



Audio File Playing Interface Illustration:



1 File name
2 Progress bar
3 Current duration
4 Battery
5 Total file length

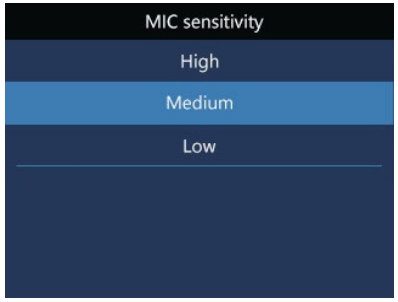
13 Setting Mode

Press the “Menu” button in the camera preview status interface, the system will enter the setting interface. System settings include: voice recording setting, video recording setting, camera setting and system setting.

Press the “ ◀” or “ ▶” button to select and press the menu button to enter the selected option. Long press the “Menu”button to return to the preview interface.

13.1 Voice recording

Press “Menu’ to enter the setting mode, press “ ◀’ or “ ▶’ to select the Audio recording setting , press “Menu” to select MIC sensitivity, and the options of high, medium and low will pop up. Select different levels of microphone sensitivity to achieve different recording effects.



13.2 Recording setting

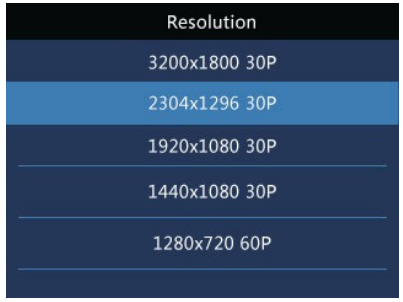
The video settings “Menu” includes: resolution, video quality, video pre-recording, video delay recording.

Press “ ◀” or “ ▶” to select the option you want to set, and then press the “Menu” button to enter.

13.2.1 Resolution

Video resolution levels, namely 3200×1800 30P, 2304x1296 30P, 1920x1080 30P, 1440x1080 30P, 1280x720 60P, 1280x720 30P, 848x480 30P. Different video resolution options can meet the requirements in most application.

Press “ ◀ ” or “ ▶ ” to select appropriate resolution. Press the “Menu” button when the selection is completed, and long press the of the“Menu” button to return to the previous “Menu”. The reference interface is shown below:



13.2.2 Video Quality

There are three quality options to choose from on the Video Quality menu: 'S.Fine', Fine and 'Normal'. According to different needs, different quality effects are selected. The better the video quality, the larger the memory occupied by the same video length.

13.2.3 Video pre-recording

Apply the video pre-recording function to start the recording around the first ten seconds, before the "Record" button is activated. The video pre-recording has two options: off and on. Press"◀ " or " ▶ " to select, and press the "Menu" button to confirm. Long press the "Menu" button to return to the previous "Menu". Pre-recording time: about 14 to 17 seconds.

13.2.4 Delayed recording

Apply the delayed recording function to continue the recording for a certain time after pushing the button to save the recording. There are five options for delayed recording: setting off , 5 sec, 10 sec, 20 min and 30 min. Press "◀" or "◀" to select and press the "Menu" button to confirm after the selection is completed. Long press the "Menu" button to return to the previous menu.

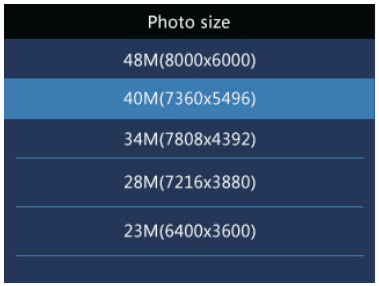
13.3 Photo setting

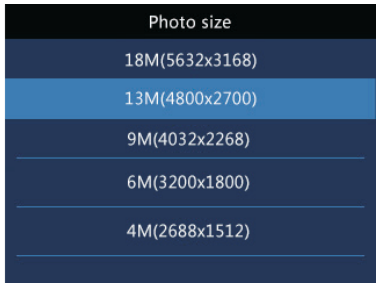
The photo settings menu includes: Photo size, Photo quality, Photo rate (continous shooting). Press "◀" or "▶"to select to select the option you want, and then press the "Menu" button to enter.

13.3.1 Photo size

The sizes of the photos are of 48M(8000x6000), 40M(7360x5496), 34M(7808x4392), 28M(7216x3880), 23M(6400x3600), 18M(5632x3168), 13M(4800x2700), 9M(4032x2268), 6M(3200x1800), 4M(2688x1512).

Press " ◀"or " ▶" to select the appropriate resolution. After the selection is completed, press the "Menu" button to confirm. Long press the menu button to return to the previous menu. The reference interface is shown next page:





13.3.2 Photo quality

There are three quality options to choose from on the Photo Quality menu: “S.Fine’, “Fine’, “Normal’. According to different needs, different quality effects are selected. The better the picture quality, the larger the memory occupied by the photo.

13.3.3 Continuous shooting

Continuous shooting means press the “Photo” button to take consecutive photos during preview or recording mode. On the camera setting menu, select ‘Photo rate’ and press the “Menu” button to enter. Continuous shooting offers five options: Off , 3 photos, 5 photos, 10 photos and 20 photos.

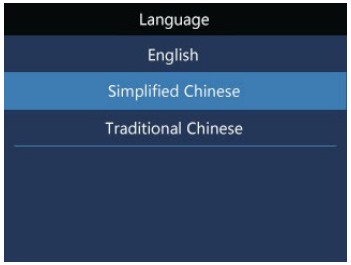
Press “◀” or “ ▶” to select. Press the “Menu” button to confirm after the selection is completed. Long press the “Menu” button to return to the previous menu.

13.4 System setting

System settings menu includes: language, default settings, screen brightness, system time, auto power off , auto screen off , volume, in-car mode, video loop, in-car record, segmented video, key tone, indicator light, infrared switch, voice broadcast, plenary broadcast, motion detect, exposure compensation, WIFI, ID number and system info. Press “◀” or “ ▶ ” to select the option you want to set, and then press the “Menu” button to enter.

13.4.1 Language

In the language selection menu, you can select a language as the system language. The reference interface of language selection is as follow:



13.4.2 Default settings

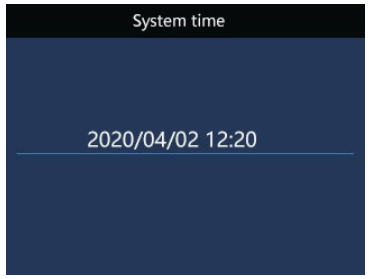
Apply the function to reset the device's setting back to default.

13.4.3 Brightness

When you want to use this function, you can adjust the brightness of the screen. The screen brightness can be set to three levels: high, medium and low. Press "◀" or "▶" to select the appropriate option. Press the "Menu" button to confirm after the selection is completed. Long press the "Menu" button to return to the previous menu.

13.4.4 System time

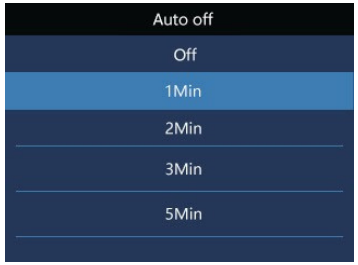
The system time setting interface is as shown below:



On this interface, press the "Menu" button and "◀" or "▶" to set the real time. Press "◀" or "▶" to change the value Press the "Menu" button to confirm and cycle to next input, after the selection is completed. Long press the "Menu" button to return to the previous menu.

13.4.5 Auto off

If there is no operation on the device, the Camera automatically shuts down after a certain period of time. The interface looks like following:



13.4.6 Auto screen off

There are four options for the auto screen off time: Off , 30 sec, 1Min, 3Min. If no operation is done to the device within the given time, the screen will black out. If “Off ’ is selected, the display will be constantly lit.

13.4.7 Volume

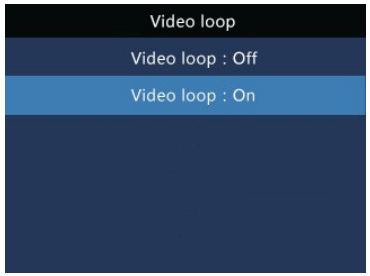
When you use this function, you can adjust the volume of the device. The volume setting can be selected from 11 values between 0 and 10. Press “◀” or “▶” to select the appropriate volume value. After the selection is completed, press the “Menu” button to confirm.

13.4.8 In-car mode

The device can be used as a car driving recorder which defaults to “Off ”, and “Video loop” and “In-Car record are unavailable at this time. When the “In-car mode” is on, “Video loop” and “In-Car reecord” are available and “In-car mode” defaults to “Off ”.

13.4.9 Video loop

On the video settings menu, select “Video loop” and press the “Menu” button to enter. Press “ ◀” or “ ▶” to choose from the two options: on and off . After the selection is completed, press the “Menu” button to confirm. Press the “Menu” button to return to the previous menu. The reference interface is shown below:

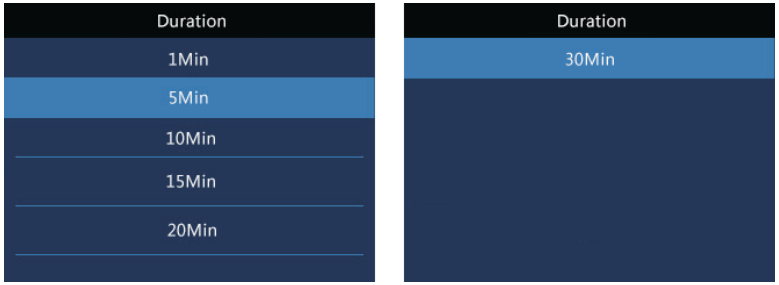


13.4.10 In-car record

When the function is used, you can choose whether you want to record the sound inside the car.

13.4.11 Segmented video (Duration)

The segmented video has six levels: 1minute, 5 minutes, 10 minutes, 15 minutes, 20 minutes, and 30 minutes. During the recording process, the segmented video automatically saves the video file in segments and automatically switches to the next video recording. The video segmentation function reference interface is shown below:



13.4.12 Key tone

When the function is used, there will be an audible prompt for button operation.

13.4.13 Indicator light

When the function is used, you can turn on or off the status indicator as needed.

13.4.14 Infrared switch

On the System Settings menu, press “ ◀” or “ ▶” button to select the “Infrared” menu, and then press the “Menu” button to enter the Infrared Switch menu. The menu offers two options: Manual and Auto. After the selection is completed, press the “Menu” button to confirm. Long press the “Menu” button to return to the previous menu.

13.4.17 Motion detect

When motion detection is activated (turned on), press the Video Record button. The camera will record audio and video automatically after an object enters the shooting range of the audio and video recorder. After the object leaves the shooting range for 10 seconds, the recording function ends and the recording file is saved. The motion detection function setting can be selected: off / on. A small figure is displayed on the bottom status line when motion detection is activated.

13.4.18 AE setting

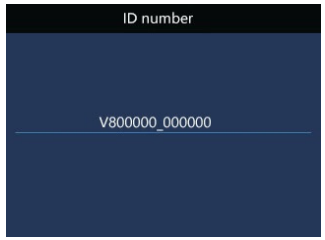
Exposure compensation is an exposure control method that compensates for brighter or darker shots. You can adjust the brightness of your photos to create unique visual effects according to your own needs. The exposure compensation setting can be selected from 13 values between -2.0 and +2.0 When the selection is completed, press the “Menu” button to confirm.

13.4.19 WIFI

Turn the WIFI function and connect mobile phone to remotely control the machine to video, audio and take photos. Also, this function supports online play, local download and sharing. This function can also be activated by button (10)

13.4.20 ID number

ID number setting interface is as shown below:



On this interface, press the “Menu” button and “ ◀ ”or “ ▶ ” to set the device number and user number. Press “ ◀ ” or “ ▶ ” to change the corresponding position value, and press the “Menu” button to confirm. Long press the menu to return to the previous menu.

13.4.18 System info

The system information menu includes: total storage capacity, available space, available video time, available audio time, battery power and version number.

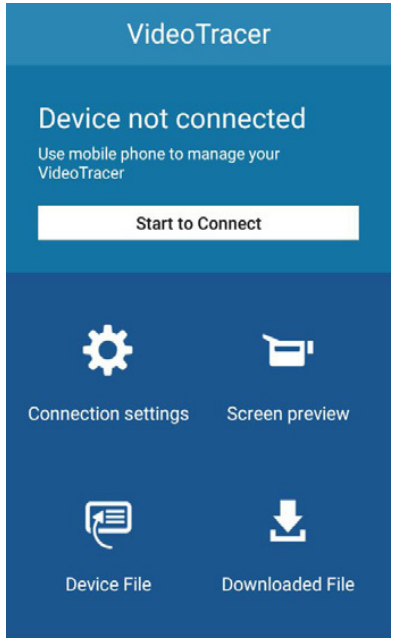
14 Download and install **android** APP

Scan the QR code below to download and install the APP with an Android phone. Choose “Always allow” if there is a prompt that the application requires the permis- sion of the mobile phone, otherwise it cannot be used. Very few mobile phones need to turn off “Mobile network” to connect.

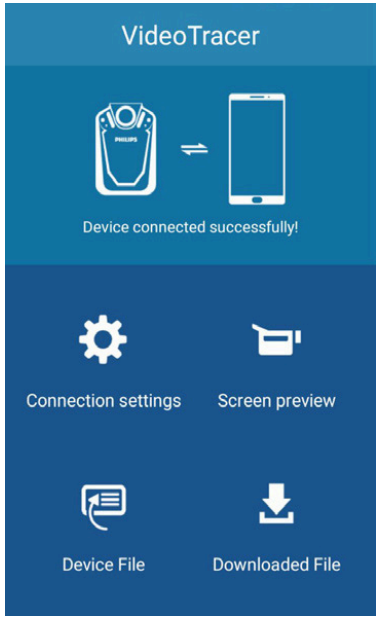
14.1 Connection

Android connection:
Step 1: After the recorder is on, press the “WIFI” button to turn on the WIFI, and the icon turns white.
The reference interface is as shown below:

Step 2: Open the APP. When you open the APP for the first time, there will be a “Guide prompt” interface. Click the “Next” button on the guide interface to enter the connec- tion interface, as shown in the below:



Step 3: Click the “Start connection” button on the APP interface to enter the WLAN list interface, and manually connect to the **TC-300** network with the password “**88888888**”. After a successful connection, “Connected (not allowed to access the Internet)” will be displayed. The WIFI icon will display green, and press the “Back” button to return to the connection interface. The interface shows “Device connected”, as shown below:



Reminder

1. When enter the screen preview interface of APP, if the distance between the phone and the recorder is within 2 meters, the phone will emit a loud noise due to sound crosstalk. At this time, you can appropriately turn down the volume of the phone to eliminate the sound.

2. Due to environmental factors and differences between different brands of mobile phones, for better operation, please keep the device within an effective distance from the mobile phone.

3. When the effective distance is exceeded, the APP will be disconnected, the recording will still continue. At this time, you need to manually operate the " Video recording" and "Voice recording" buttons on the recorder to save the recording files.

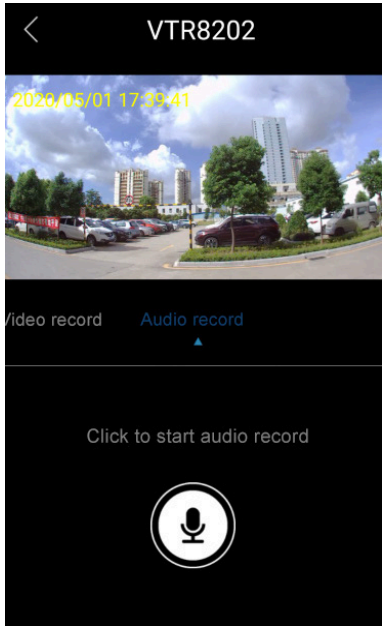
Notice

1. When the power gets low, the WIFI of the device will be disconnected from the APP end automatically; 2. After the mobile detection is turned on, the APP terminal controls the video recording, and the motion detection does not work at this time; 3. While the APP control the video recording, it does not support the 3200*1800 30P resolution.

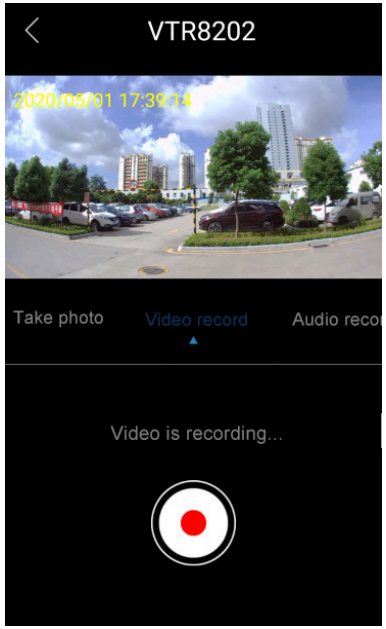
14. 2 Introduction to APP

1. APP settings
Select “Settings” in the main interface to connection settings, parameter settings and application statements. The connection settings can change WIFI and password. Parameter setting and recorder parameter setting include video resolution, photo size, exposure, synchronization time, software version. After changing the parameters, the mobile phone sends instructions to the recorder and converts it into corresponding parameters.
2. APP screen preview
After connecting the APP, select “Screen preview” in the main interface to enter the preview interface, and the “WIFI CAM” character will appear. APP screen preview includes

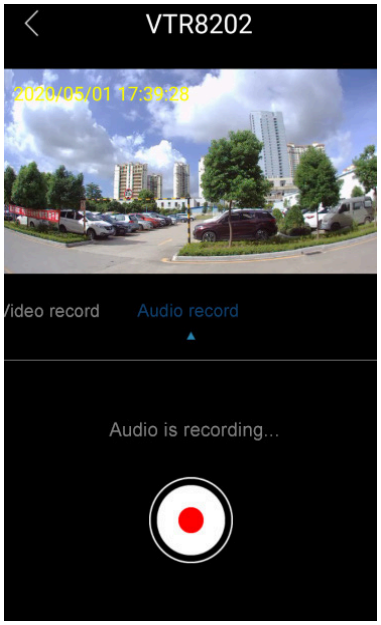
APP operating video& audio& photo function. The APP screen preview interface is shown as follows:



APP operating video. After connecting the APP, select “Screen preview” in the main interface to enter the pre-recording interface, and the “WIFI CAM” character will appear. Then, click the “Video” to start video recording, and click the icon again to save the recording. The APP operating video interface is shown as follows:



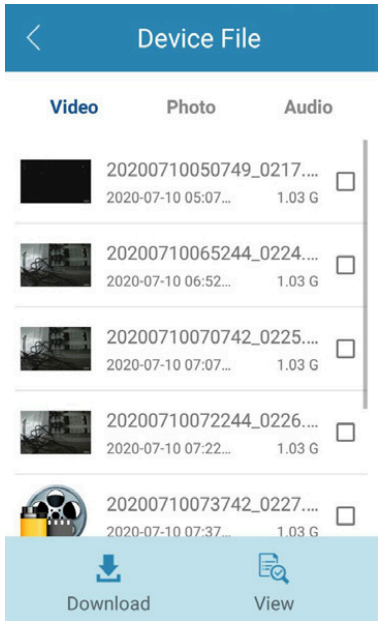
APP operating audio. After connecting the APP, select “Screen preview” in the main interface to enter the pre-recording interface, and the “WIFI CAM” character will appear. Then, slide to the right and click the “Audio” to start audio recording, and click the icon again to save the recording. The APP operating audio interface is shown as follows:



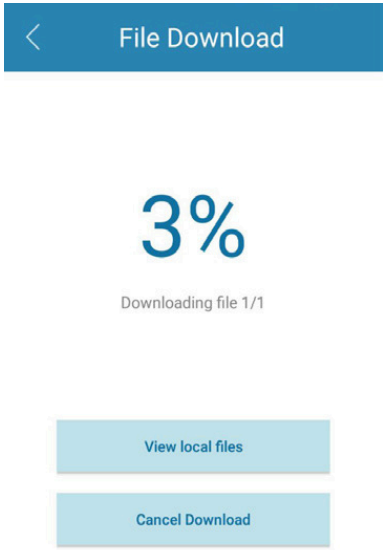
APP operating photo. After connecting the APP, select “Screen preview” in the main interface to enter the pre-recording interface, and the “WIFI CAM” character will appear. Then, slide to the left and click the “Photo” to start photo taking.

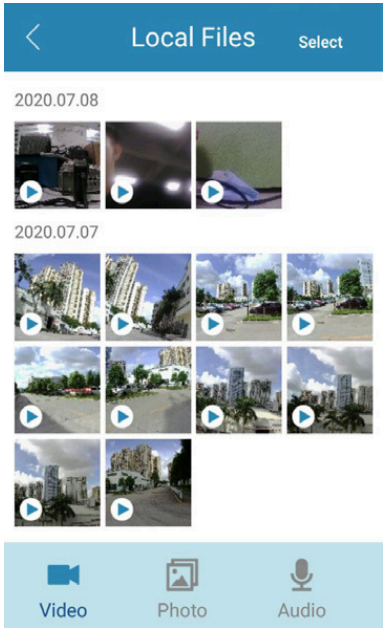
3. APP recorder file

Click the “Recorder file” icon in the main interface to enter the interface to download, view the video, audio and photo files in the recorder. The interface of APP recorder file is shown as follows:



APP file download: when the mobile APP is connected to the recorder, the APP can download the video, audio and photo files to the mobile phone. Select the file you want to download and click the “Download” icon. The download percentage will be displayed, as shown below:





4. APP downloaded files
Select the “Downloaded file” icon in the main interface of APP, and the downloaded video, photo and audio will be displayed. You can choose to share and delete. The reference is shown as follows:

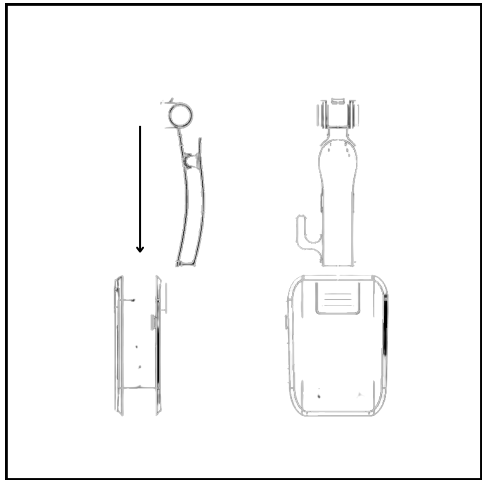
Reminder

1.When entering the APP screen preview interface, if the distance between the mobile phone and the recorder is within 2 meters, the phone will emit a howling sound due to the noise crosstalk. At this time, you can turn down the volume to eliminate this sound. 2.Due to environmental factors and different brands of mo- bile phones, for better operation, please keep the distance between the device and the mobile phone within 15 meters. 3.When the APP operating recorder beyond the effective distance, the APP will be disconnected while video/audio recording will continue. At this time, it is necessary to manually click the “Video” and “Audio’’ buttons to save the video and audio files.

15 Mounting of Shoulder Clip

①When mounting the shoulder clip, align the connecting bracket of the clip into the main slot according to the shown position, and then slowly push it until the top of the clip reaches the bottom of the slot.

②When removing the shoulder clip, hold it with one hand, hold the device body with the other hand and hold the clip. Gently push it out until the connecting bracket leaves the device.



16 FAQ

This section has listed all the frequently asked questions to help you address the simple issues during use of the voice/ video recorder. If such issues persist, please consult our dealers or visit our official website: www.philips.com/support

16.1 Unable to start audio and video recorder

The batter has run out and you need to charge your device.

16.2 Incorrect time/date

The audio and video recorder time is not accurate.
please reset the time on the menu.

16.3 Unclear image

Unclean lens has caused it. Please use clean cloth to clean it.

16.4 Fail to record audio/video

The internal storage of audio/video recorder has run out and no recycling shooting mode has been turned on. Please delete some of the files or transfer such files to external storage device.

16.5 Unable to play audio or video files

The batter is depleted or low, please charge your device.

16.6 How to respond to recorder failure

Sometimes you will encounter in the operation the problems such as failure to power on or black screen, etc. The usual processing method is to reset it. The position of the “Reset” button: open the USB cover, and you’ll find a small hole in the slot; use tweezers or pointed item to click on the hole.
Note: This operation will not cause data loss or destruction.

17 Technical Parameters

17.1 Memory

External Memory
Recording time reference(16GB): about 290 hours
Type of Internal Storage: C10 TF card
Mobile storage device (PC): Yes

17.2 Dimensions and weight

Width × Height × Depth: 53.5×80×25 (mm)
Weight (with battery): 110g (without back clip)

17.3 PC Interface

Operating System: Windows 7,8,10/Vista/XP/2000, Mac OS X, Linux
Port: USB

17.4 Voice recording

Mono: The bit rate is 128kbps, and the format is MP3

17.5 Operating conditions

Temperature: -30℃ ~ 55℃
Air humidity: 10% – 90%, non-condensing

18 Warranty

This warranty against defects is given by Tooo Air Pty Ltd ABN 58 615 252 536

1. Consumer guarantees
1.1 Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1.2 To the extent we are able, we exclude all other conditions, warranties and obligations which would otherwise be implied.

2. Warranty against defects
2.1 This warranty is in addition to and does not limit, exclude or restrict your rights under theCompetition and Consumer Act 2010 (Australia) or any other mandatory protection laws thatmay apply.

2.2 We warrant our goods to be free from defects in materials and workmanship for the warranty period of 12 months from the date of original sale. Subject to our obligations under clause 1.2, we will at our option, either repair or replace goods which we are satisfied are defective. We warrant any replacement parts for the remainder of the period of warranty for the goods into which they are incorporated.

Product type warranty
2.3 To the extent permitted by law, our sole liability for breach of a condition, warranty or other obligation implied by law is limited

(a) in the case of goods we supply, to any one of the following as we decide -
(i) the replacement of the goods or the supply of equivalent goods;
(ii) the repair of the goods;
(iii) the cost of repairing the goods or of acquiring equivalent goods;
(b) in the case of services we supply, to any one of the following as we decide –
(i) the supplying of the services again;
(ii) the cost of having the services supplied again.

2.4 For repairs outside the warranty period, we warrant our repairs to be free from defects in materials and workmanship for three months from the date of the original repair. We agree to re-repair or replace (at our option) any materials or workmanship which we are satisfied are defective.

2.5 We warrant that we will perform services with reasonable care and skill and agree to investigate any complaint regarding our services made in good faith. If we are satisfied that the complaint is justified, and as our sole liability to you under this warranty (to the extent permitted at law), we agree to supply those services again at no extra charge to you.

2.6 To make a warranty claim you must before the end of the applicable warranty period, return the goods you allege are defective, provide written details of the defect, and give us an original or copy of the sales invoice or some other evidence showing details of the transaction.

2.7 Send your claim to:

Tooo Air Pty Ltd.
Suite 14, 95-97 Grafton St
Bondi Junction, NSW 2022.
Tel: (02) 9157 0540
Email: info@toooair.com.au

3. This warranty does not cover

This warranty will not apply in relation to:
(a) goods modified or altered in any way;
(b) repairs performed other than by our authorised representative;
(c) defects or damage resulting from misuse, accident, impact or neglect;
(d) goods improperly installed or used in a manner contrary to the relevant instruction manual; or
(e) goods where the serial number has been removed or made illegal.

4. Warranty period

The warranty on the ToooAir TA-300 BWC and Power Adapter is 12 Months. No repair or replacement during the warranty period will renew or extend the warranty period past the period from the original date of purchase.

Tooo Air Pty. Ltd.

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